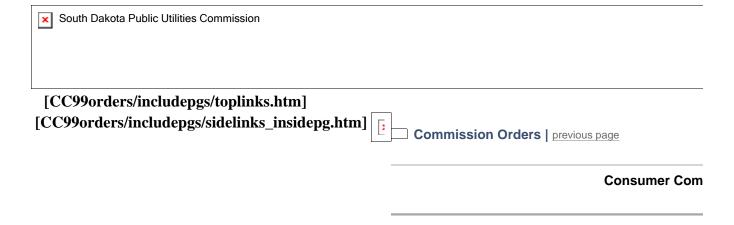
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BEFORE THE PUE OF THE STA

IN THE MATTER OF THE COMPLAINT FILED BY I KIEFFER, STURGIS, SOUTH DAKOTA, AGAINST WEST COMMUNICATIONS, INC. REGARDING SE PROBLEMS

On March 19, 1999, the South Dakota Public Utilities Kieffer, Sturgis, South Dakota (Complainant) against alleged that his service continues to be deficient, that that his phone service is not dependable for emerger

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, i Commission shall determine if the complaint shows p or omission to go forward with the complaint.

A April 8, 1999, meeting, this matter was considered. telephone; however, he did submit a facsimile letter to complaint. Commission Staff recommended a finding

The Commission finds that it has jurisdiction over this 14.1, 49-31-3, 49-31-7, 49-31-7.1, 49-31-11, 49-31-6 20:10:01:09. The Commission voted unanimously to TC98-176, a case which is pending and involves the consolidation, Complainant will be provided an opportherefore

ORDERED, that pursuant to ARSD 20:10:01:09, the unreasonable act, rate, practice, or omission and that shall file with the Commission its answer in writing wi

ORDERED, that this docket shall be consolidated wit opportunity for a hearing on this complaint.

Dated at Pierre, South Dakota, this 14th day of April,

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in tl docket, as listed on the docket service list, by facsim or by first class mail, in properly addressed envelope with charges prepaid thereon.

By:
Date:
(OFFICIAL SEAL)
BY ORDER OF THE COMMISSION:
JAMES A. BURG, Chairman
PAM NELSON, Commissioner
LASKA SCHOENFELDER, Commissioner

 $[CC 99 orders/include pgs/bottomlinks_inside pg.htm]$